



**Centre Against
Sexual Violence Inc.**

A safe space for women to heal

18th March 2020

Important Information Update- Centre Against Sexual Violence Logan and Redlands Changes in response to

COVID -19

In response to the declaration of COVID-19 as a global pandemic, the Centre Against Sexual violence Logan and Redlands will be implementing temporary changes to our service to support the health and wellbeing of workers, women and young women accessing our services and the community.

The Centre Against Sexual Violence Inc will be temporarily ceasing all face to face support services for women and young women at our three service sites:

5/13 Mayes Avenue, Logan Central

9/165 Bloomfield Street, Cleveland

107/58 Manilla Street, Beenleigh

We will also be temporarily ceasing outreach counselling.

The Centre Against Sexual Violence (CASV) will continue to offer the following remote access support services to women and young women:

- All counselling and support sessions will be provided by telephone or videoconferencing (zoom) only. Your counsellor will be in contact by telephone or email to arrange remote access support and to discuss other practical support needed during this time.
- All scheduled group and community education activities will be postponed until further notice.

The CASV's telephone lines and emails will continue to operate as usual offering information and support to women and young women and responding to all enquiries and new referrals during our usual business hours of 9am to 5pm on Monday, Wednesday, Thursday and Friday and 1pm to 5pm on Tuesdays. To contact CASV please call: 07 38083299, email admin@casv.org.au or to make an external agency online referral go to <https://www.casv.org.au/external-agency-referral-form/>

These are temporary prevention measures to reduce the potential spread of coronavirus COVID-19 and we will continue to review and assess our service response in the coming weeks.

For further information about the Coronavirus COVID-19 visit the Queensland Health website:

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19>



**Centre Against
Sexual Violence Inc.**

A safe space for women to heal

If you have any symptoms (e.g. fever, cough, sore throat, fatigue, difficulty breathing) or are concerned about your health you can contact the Queensland Health Information line of **1300 Health (13432584)**, this line operates 24 hours, 7 days a week.

If you would like to speak to us at CASV about these changes or your ongoing support please contact us on 38083299 or email admin@casv.org.au.

Warm Regards,

Katrina Weeks

Katrina Weeks

Operations Manager

On behalf of the staff and management of Centre Against Sexual Violence Inc.

Logan and Redlands